

DEMONSTRATOR

- **Basic Purpose & Objective of the Position:** Demonstrators provide basic science presentations to Guests in the structure of guided field trips, stage shows or table top facilitations. Demonstrators will assist Guests in interacting with specific exhibits and are trained on the science behind each exhibit. Demonstrators are responsible for providing friendly customer service to every Guest and are asked to ensure their safety.

➤ **Principal Accountabilities:**

% of

Total:

Duties & Responsibilities:

45%

OPERATIONS

- Ensure Guests safety during exhibit interaction
- Operate Exhibits according to standard operating procedures
- Assist with all operational needs
- Coordinate and lead science based field trips for multiple grade levels
- Train and assist staff in understanding the science and operation of exhibits
- Perform science based stage shows and presentations to large audiences

45%

GUEST SERVICE

- Provide service oriented solutions to Guests who are in need of assistance
- Provide friendly and professional interaction to both Guests and employees of all levels
- Share the science behind exhibits and concepts
- Proactively engage Guests when appropriate

10%

OTHER DUTIES

- Special assignments when assigned